

Prateek Mehta

AI Product Manager · 0 to 1 Systems, LLM Workflows & Automation

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AI Product Manager and 0 to 1 builder, 8 years in global financial services, now shipping AI products end to end. Shipped **5 AI products in 6 weeks** at Rethink Systems and co-founded and launched an AI-built PWA at Gal Pal; earlier reclaimed **~30 FTE** of capacity and drove **~30% efficiency gains** across Standard Chartered and Marsh McLennan. Prototypes solo with LLMs and Claude Code, ships with engineering.

Featured AI Products (2026)

- **PMPathfinder:** AI-scored PM-readiness diagnostic with adaptive scoring across 6 dimensions and gap analysis vs a real JD; a decision-support tool built on a 44-person research base
- **StoreOps:** AI-assisted peak-hour decision-support tool for retail operations, turning fragmented signals into structured recommendations
- **Signal:** founder-CRM intelligence layer that surfaces relationship insights from scattered contact data
- **Also built:** Gal Pal (AI-built PWA, Product Hunt launch), Plan Karo Chalo (group-trip coordination off 132 survey responses + 24 interviews), Bhojan (weekly meal planner)

Experience

Founding Product Manager · Gal Pal

Remote · Apr 2026 – May 2026

- Built and launched an AI-assisted PWA (Claude Code, Next.js, Supabase) from idea to a live Bangalore beta with **154 sign-ups**, owning product, prototype and go-to-market
- Designed and operate a video and phone identity-verification onboarding gate that screens every user before access; blocked **34 fraudulent sign-ups**, a hands-on control embedded into the live workflow
- Led a **6-person team** through a **4-day buildathon** from blank page to Product Hunt launch

AI Product Management Fellow · Rethink Systems

Remote · Feb 2026 – May 2026

- Shipped **5 AI products in 6 weeks**, moving from idea to working prototype with LLM-based scoring and copilots, each grounded in real user research
- Placed **2nd of 7 teams** in the AI-First Buildathon, a **10-day** product sprint across the cohort

Senior Manager, Business Analysis · Marsh McLennan India

Mumbai · Mar 2025 – Dec 2025

Transformation Office · EU Process Efficiency · Systems & Automation

- Drove a **~30% processing-efficiency gain** by breaking down the Year-End Premium Adjustment workflow across the **top 5 EU markets** into a common, repeatable process backbone
- Freed **~3 FTE of capacity** by centralising Placement Data Capture into a Warsaw Center of Excellence and driving adoption for **~200 users across 20+ markets**, by defining the target operating model and securing leadership alignment
- Strengthened controls by designing and rolling out a role-based access-authorization framework to **500+ users** across EU regions

Manager, Process Standardization · Standard Chartered GBS

Chennai · Jun 2023 – Mar 2025

Continuous Improvement · Workflow Automation & Decision Systems

- Reclaimed **~30 FTE of manual capacity** by leading discovery and requirements for client-communication and offer-letter workflow automation, converting fragmented manual steps into structured, repeatable workflows
- Partnered with engineering to ship system-driven eligibility rules and automated rate-booking engines into production (BAU), and cut manual touchpoints by **50%** with turnaround time **under 48 hours**
- Standardised client onboarding (CDD) and Servicing & Transactions across the **top 5 global markets**, enabling straight-through processing by diagnosing and resolving cross-market process drift

IT Business Analyst · Tata Consultancy Services

Mumbai · Mar 2017 – Jun 2022

Digital Product Delivery · Insurance Clients · Agile SDLC

- Drove **~30% cost savings** by digitising the end-to-end insurance purchase and onboarding journey, automating manual, document-heavy steps
- Cut manual testing **50% (~1,200 hours/year)** by introducing an automation framework, improving release quality and speed
- Shipped **100+ product enhancements** by owning requirements end to end and prioritising by value/effort with engineering and QA

Education

MBA, PGDM (General Management), XLRI Jamshedpur

2022 – 2023

BE, Information Technology, Mumbai University

2012 – 2016

Certifications

AI-first Mastering Product Management (Rethink Systems) · AI Agent Builder (n8n) · Data Science for Business Leaders (XLRI) · ML/Data Science Foundation · Power BI Desktop (Coursera) · Excel Skills for Business (Macquarie)

Skills

AI & Automation: LLM-based workflows & copilots, prompt engineering, AI-first product design, adaptive AI-scoring, rapid prototyping (idea to production), automation pipelines (n8n), API integrations, Claude Code, Next.js, React, Supabase, Vercel, SQL

Product & Systems: 0 to 1 product ownership, problem discovery, structured & systems thinking, workflow & process automation, decision-support systems, PRD authoring, roadmapping, KPI definition (efficiency / process excellence / decision quality), experimentation, adoption & iteration

Domain (BFSI): Banking & insurance operations, process standardization & automation, onboarding & KYC / CDD, lending & mortgage servicing, risk & compliance controls, target operating models, AS-IS / TO-BE & BPMN process mapping

Delivery & Tools: Cross-functional leadership with senior stakeholders, stakeholder management, Agile / Scrum, PostHog, JIRA, Confluence, Figma, Tableau, Power BI, Excel, PowerPoint, MS Visio